

## Ice Rental Bookings at the Shamrock 2020-21

Updated: September 25, 2020

With guidance from AHS and Curling Alberta, the Shamrock has created a number of COVID safety related policies and protocols for this curling season. For detailed information on the Shamrock's COVID related policies, including resources such as on-ice diagrams and demonstration videos, please visit the Shamrock's COVID Response page [here](#).

Please find below an FAQ that is more specific to Ice Rental Bookings. For more general inquiries please see the Shamrock's COVID Response [page](#).

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### ***Is the Shamrock taking ice rental bookings for groups this season?***

Yes.

### ***Is curling a physically distant group activity?***

Yes. Unlike sports such as hockey or volleyball, the activity of curling does not require opponents (or even teammates) to be in close proximity to one another during play. Curling Canada has put into place new rules for this season (e.g., the "Single-Sweeper Rule") in order to ensure that curling can be enjoyed as a physically distant activity. The Shamrock has moreover placed "dot markers" on our ice-surface to show where curlers should stand on the ice to ensure physical distancing. Click [here](#) to see a diagram of these on-ice locations. [Click here to view a 5 minute video](#) that shows how curling can be enjoyed as a physically distant activity this season.

### ***What is your rental ice availability like?***

It depends upon the size of your group, but generally speaking we are already at capacity with league play every weeknight, including Friday nights, which means that availability is limited.

For company outings (ranging from 12 – 64 participants), we typically recommend weekday afternoon time slots. Something along the lines of 2:30pm-4:30pm "on-the-ice" and, if you like, your on-ice event can then be followed by drinks and food in our safely seated Lounge.

We also have some limited openings on Saturdays and Sundays this season. Please contact Chris for further information on availability ([chris@shamrockcurling.ca](mailto:chris@shamrockcurling.ca)).

***How much does it cost to rent ice for a group booking?***

It depends upon the size of your group and the date/time of your booking. Typically, the ballpark cost for a booking would be \$160 for 1 sheet of ice for 1.5-2 hours of ice time. This cost would include sanitized loaner equipment (brooms and sliders). Eight people maximum per sheet. A 20 minute “primer instruction” (recommended for new curlers) would be an additional \$40 for each sheet of ice. Thus, with 8 people on a sheet of ice the cost would be approximately \$20 per person (\$25 each with “primer instruction”).

***So, how might my booking look and work in our new COVID-conscious world? What do I need to know?***

First off, all participants will need to sign our Waiver and Declaration of Compliance form. The Declaration of Compliance includes the condition that every participant is free of COVID related symptoms and exposure. No participant should enter our facility if they are not willing to comply with the expectations established in our Declaration of Compliance.

Your group attendance numbers will also need to be established in advance of your group’s arrival so that our facility can plan accordingly for your safe entry and use of the facility.

Face coverings are required at the Shamrock. For further information on our face-covering policy please see pp. 7-8 of our [Return to Play Guidelines](#).

The Shamrock will provide the organizer with resources to share with participants in advance to ensure a safe and positive experience for everyone. These resources include distancing diagrams and an on-ice demonstration video.

As part of your ice rental booking, the Shamrock can provide a 5-minute summary overview of the new COVID safety protocols that have been put in place to ensure that curling can be enjoyed as a physically distant activity for everyone.

***Can the Shamrock provide “primer instruction” for our group?***

Yes, depending upon the size of your group and availability, we can provide “primer instruction.” The aim of the “primer instruction” would be to ensure that everyone gets off safely and is prepared for an enjoyable curling experience. This is highly recommended for new curlers.

***Is the Shamrock’s Lounge open this season?***

Yes, our Lounge is open this season. Our seating capacity has been reduced by approximately 50% in order to provide safely-seated occupancy. We can seat approximately 70 people in our Lounge this season. Our Lounge Menu offerings can be found by clicking [here](#). For further information on our Lounge this season, including a diagram on table seating, please see pages 16-17 of our [Return to Play Guidelines](#) for this season.

***Who provides your food services?***

The Shamrock is fortunate to partner with the award-winning Drift Eatery. Drift provides all food and catering services at the Shamrock.

***Is Drift’s concession open this season? What about for catering our event?***

Drift would be happy to cater your event at the Shamrock! Drift’s concession will not be open for counter service to begin the curling season, but this decision will be re-evaluated in late October once our season gets going smoothly.

***Where can I find Drift’s menus?***

You can find Drift’s catering menus on Drift’s website [here](#) or on the Shamrock’s website [here](#).

***Who do I contact about bookings? Is it Drift or the Shamrock?***

This is a good question and can be a bit confusing. Drift is an independent contractor who leases space at the Shamrock. The Drift and the Shamrock work together collaboratively and have different buckets of focus to help make your event a success.

Generally speaking, all food related inquires would be through Drift. The contact here is Kara at [info@driftfoodtruck.ca](mailto:info@driftfoodtruck.ca)

Pretty much everything else is through the Shamrock. Namely, all ice rental bookings, facility booking availability, and general lounge inquiries would be through the Shamrock. The contact for the Shamrock is Chris at [chris@shamrockcurling.ca](mailto:chris@shamrockcurling.ca)

Your best first point of contact would be Chris since he can speak best to facility availability.

***Can I just book the Lounge for an event (no curling)? Can Drift cater it?***

Yes, the Lounge can be booked without curling and Drift can cater it. However, availability is limited, especially during the curling season. Please contact Chris ([chris@shamrockcurling.ca](mailto:chris@shamrockcurling.ca)) for more information on private bookings of the Lounge.

***Ok, I would like to inquire about a booking. What should I do next?***

Your next step would be to contact Chris ([chris@shamrockcurling.ca](mailto:chris@shamrockcurling.ca)).

Here is some helpful info you can provide to help Chris prepare an availability date and quote for your booking:

- approximately how many participants would you be expecting?
- on balance, will your participants be experienced or inexperienced curlers?
- will your group require “primer instruction”?
- are you looking to book on a weekday or weekend?
- what time of the day are you looking to book (morning, afternoon, evening)?
- will your Ice Rental also be looking to include food and drink offerings as part of your Shamrock experience? If so, were thinking a host-pay bar or guest-pay bar?

Once Chris has received the information he needs for your visualizing your booking’s needs and interests, he will provide you with information on costs and availability.

**Thank you for thinking of the Shamrock and Drift for your group booking!**

